



**DISASTERAWARE™**  
ENTERPRISE

# Add an ArcGIS map service as an Asset Provider

DisasterAware Enterprise 10.2 · How-to guide · v1.2, 2026-09-29

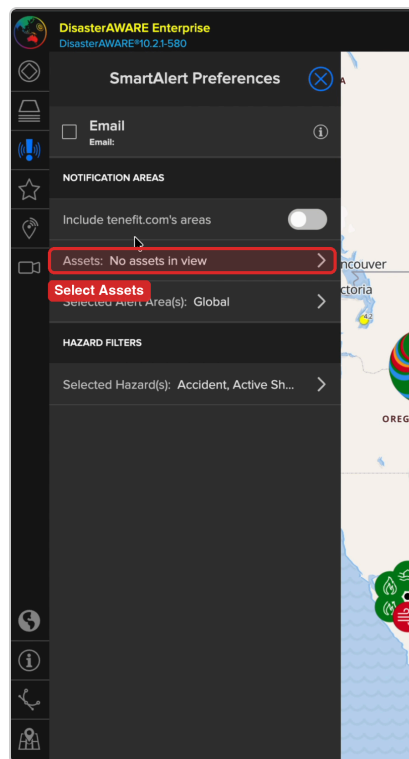
The screenshots use *Meridian Market*, a fictitious sample network. Red boxes show exactly where to click or type. A narrated video of this guide is also available.

## Before you start

This guide adds your locations to DisasterAware Enterprise as assets, from an ArcGIS map service.

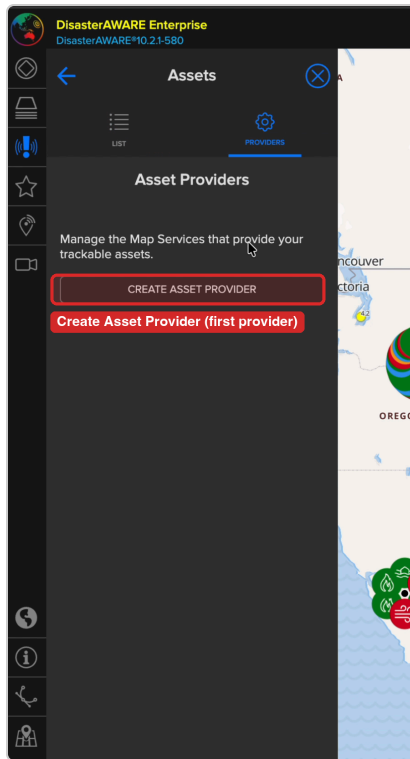
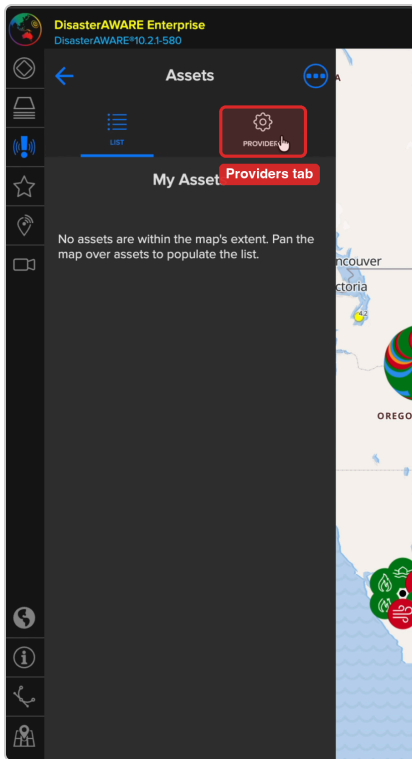
You'll need the service's URL: DisasterIQ can provide one, or you can use your own.

You'll also want to know which service field holds each location's display name.



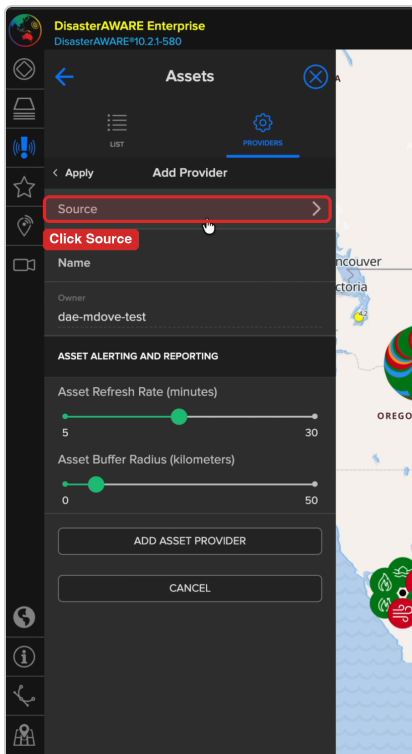
## 1 Open SmartAlert Preferences

Click the **SmartAlert** icon in the left toolbar to open **SmartAlert Preferences**, then select the **Assets** row.



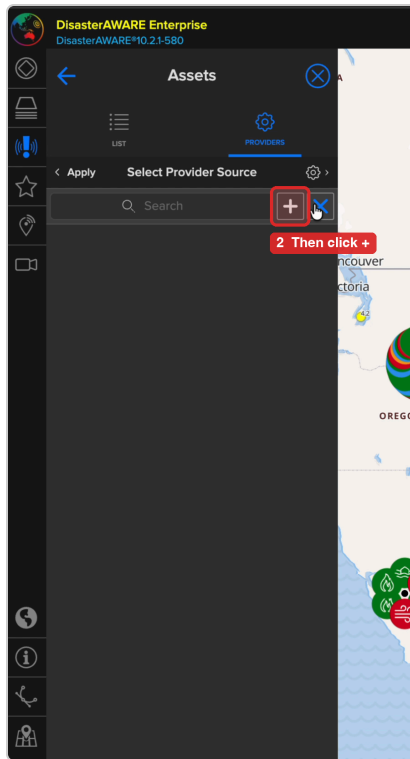
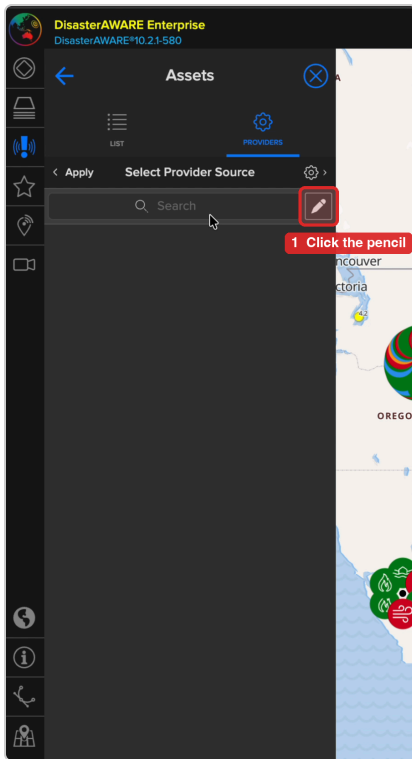
## 2 Create an Asset Provider

Go to the **PROVIDERS** tab. If no providers exist yet, click **CREATE ASSET PROVIDER**. If you already have providers, the tab lists them instead: click the **pencil** icon, then the **+** sign. Either way, you arrive at the same **Add Provider** screen.



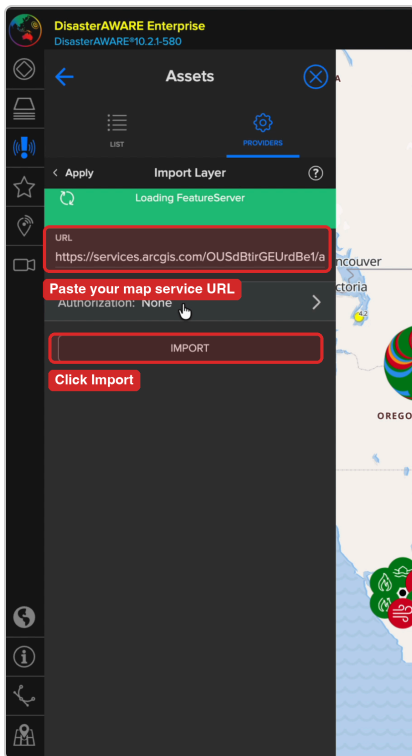
## 3 Choose the source

In **Add Provider**, click **Source**.



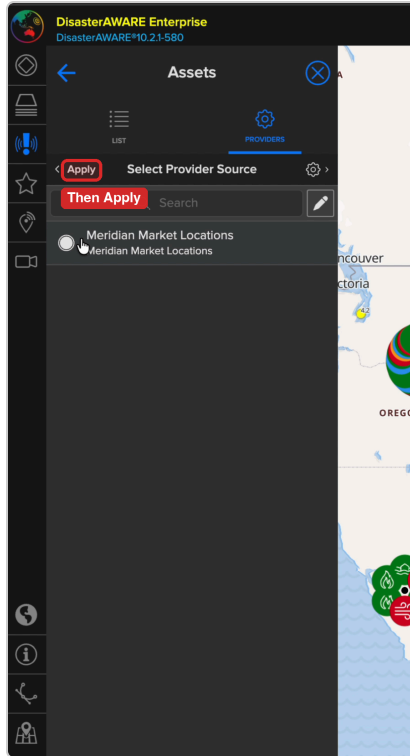
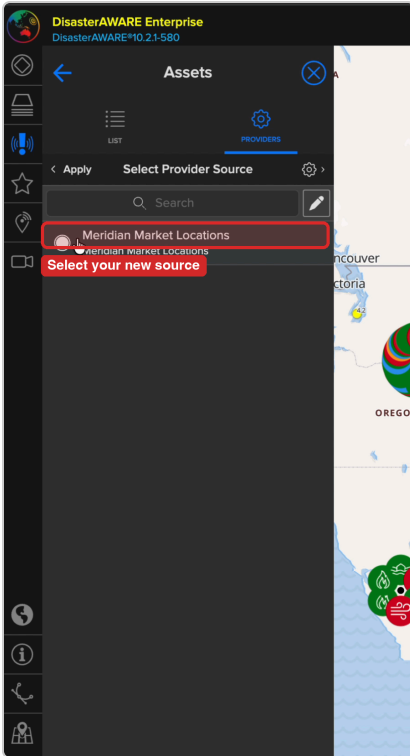
#### 4 Add your map service

In **Select Provider Source**, click the **pencil icon**, then the **+** sign.



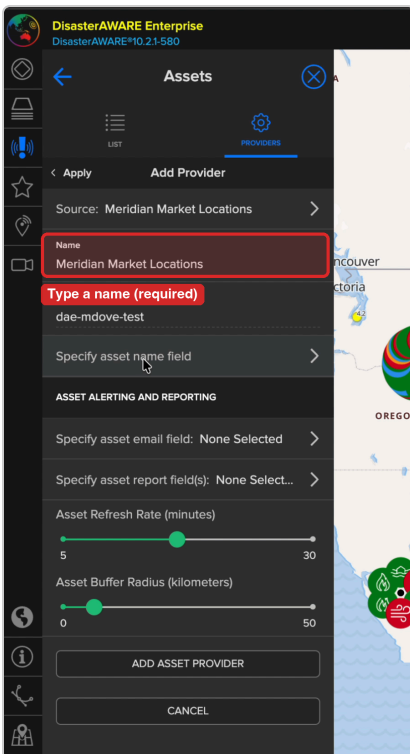
#### 5 Paste the URL and import

In **Import Layer**, paste the map service **URL** you were given, then click **IMPORT**.



## 6 Select the new source

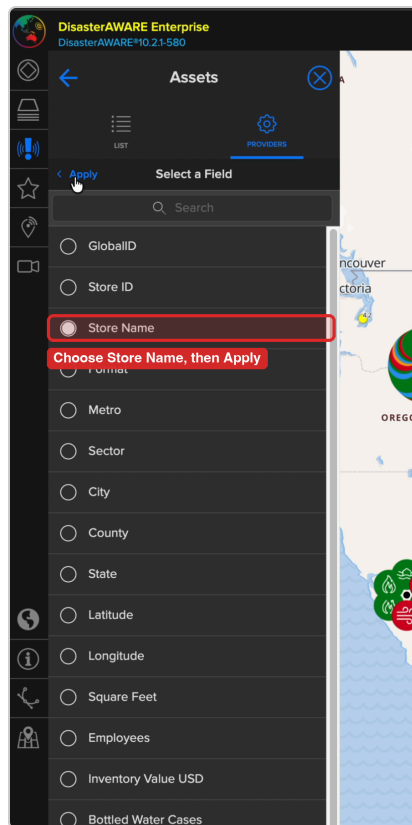
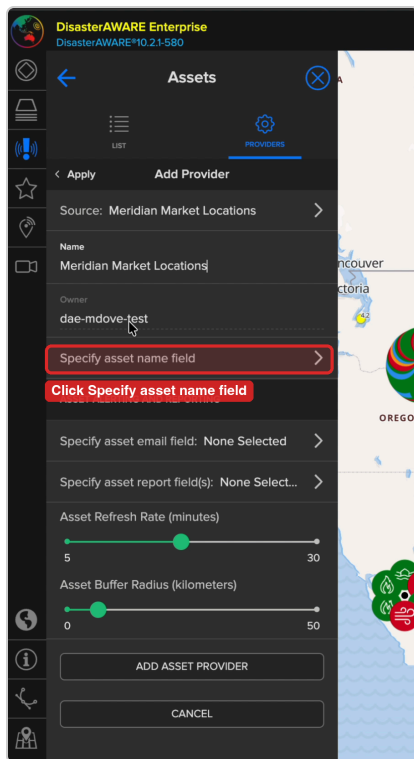
Your service now appears in the list (here, *Meridian Market Locations*). Select it and click **Apply**.



## 7 Give the provider a name

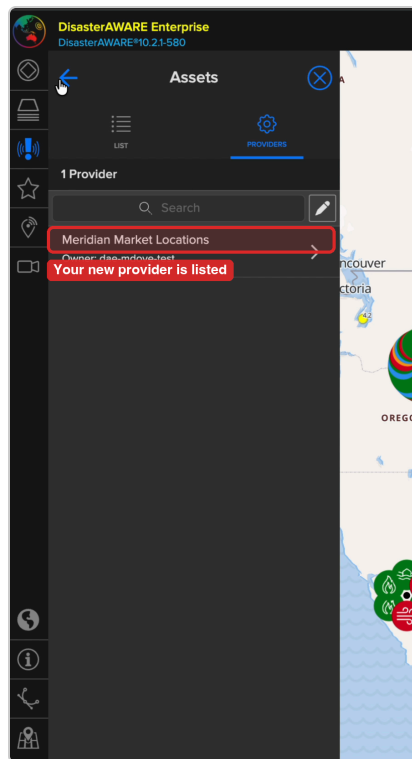
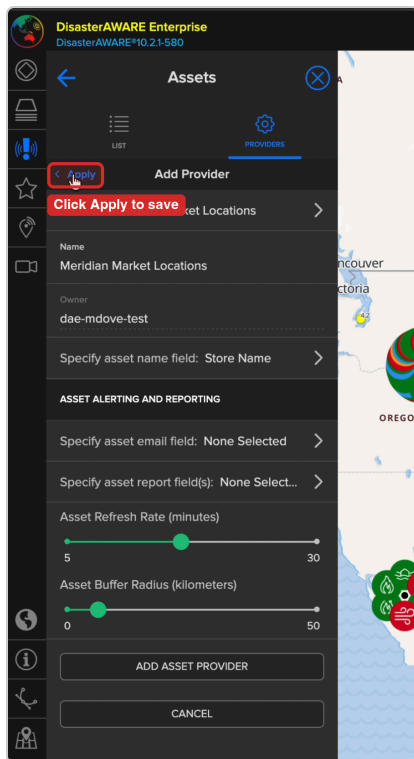
Enter a **Name**. **This is required**: without a name, the Asset Provider won't save.





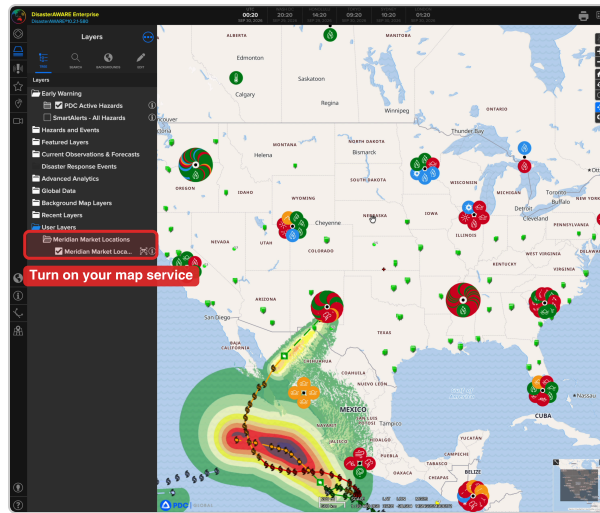
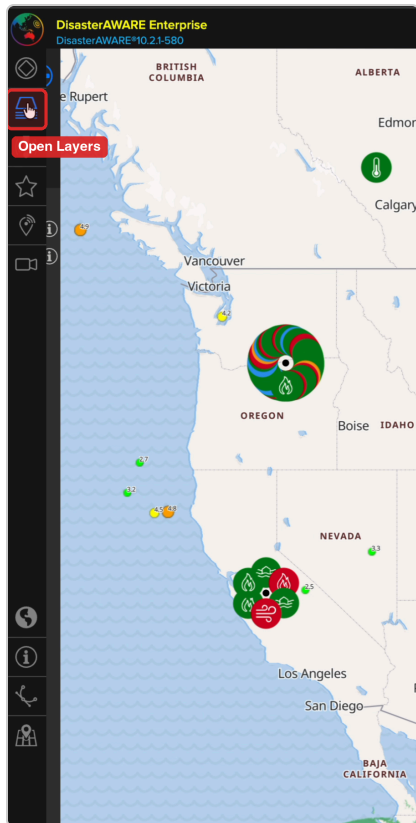
## 8 Pick the display name field

Click **Specify asset name field** › and choose the field holding each location's friendly name. Here that's **Store Name**, but any field in the service works. Click ‹ **Apply**.



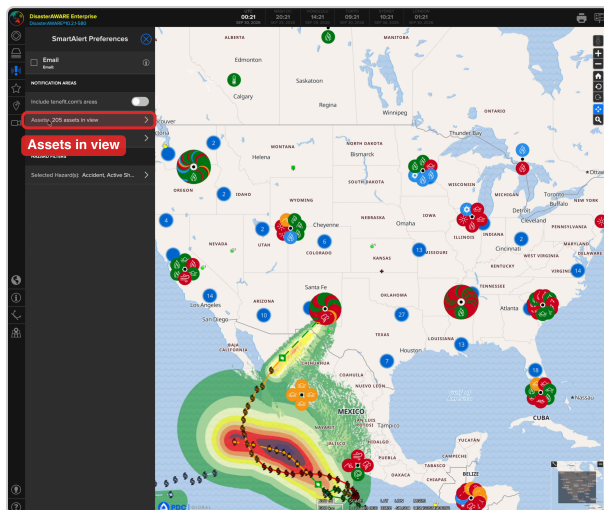
## 9 Save and confirm

Click ‹ **Apply** at the top to save the Asset Provider, then **Apply** your way back out. The **PROVIDERS** list now includes your new Asset Provider (here it's the only one).



## 10 View 1: the Layers panel

Open **Layers** and, under **User Layers**, turn on your map service. Your locations appear as green markers. You can leave them on while you work, overlay other layers, click a location for details, and zoom in and out.



## 11 View 2: assets in view

Back in **SmartAlert Preferences**, the **Assets** row now shows how many of your locations are in the current map view (here, **205 assets in view**).

